

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P. O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 20005778-2

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Hermann, et al.

Confirmation No.: 6950

Application No.: 09/816940

Examiner: William D. Hutton

Filing Date: March 23, 2001

Group Art Unit: 2179

Title: METHOD, COMPUTER SYSTEM AND COMPUTER PROGRAM PRODUCT FOR
MONITORING SERVICES OF AN INFORMATION TECHNOLOGY ENVIRONMENT

RECEIVED
CENTRAL FAX CENTER

JUL 05 2005

Mail Stop AF
Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
() No additional fee
() Other: _____ (fee \$ _____)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	23	MINUS	23	= 0	X \$50	\$ 0
INDEP. CLAIMS	3	MINUS	3	= 0	X \$200	\$ 0
[] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$360	\$ 0
EXTENSION FEE	1ST MONTH \$120.00	2ND MONTH \$450.00	3RD MONTH \$1020.00	4TH MONTH \$1590.00	\$ 0	
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17, 1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

Hermann, et al.

By

Paul D. Greeley

Attorney/Agent for Applicant(s)
Reg. No. 31,019

Date: June 5, 2005

(X) I hereby certify that this paper is being transmitted
to the Patent and Trademark Office facsimile
number (703) 872-9308 on June 5, 2005
Number of pages: 13

Typed Name: Thomas J. Ryan

Signature:

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P. O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 20005778-2

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Hermann, et al.

Confirmation No.: 6950

Application No.: 09/816940

Examiner: William D. Hutton

Filing Date: March 23, 2001

Group Art Unit: 2179

Title: METHOD, COMPUTER SYSTEM AND COMPUTER PROGRAM PRODUCT FOR
MONITORING SERVICES OF AN INFORMATION TECHNOLOGY ENVIRONMENT

Mail Stop AF
Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

RECEIVED
CENTRAL FAX CENTER

JUL 05 2005

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
() No additional fee
() Other: _____ (fee \$ _____)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	23	MINUS	23	= 0	X \$50	\$ 0
INDEP. CLAIMS	3	MINUS	3	= 0	X \$200	\$ 0
[] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$360	\$ 0
EXTENSION FEE	1ST MONTH \$120.00	2ND MONTH \$450.00	3RD MONTH \$1020.00	4TH MONTH \$1590.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17, 1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

(X) I hereby certify that this paper is being transmitted
to the Patent and Trademark Office facsimile
number 17031 872-9306 on June 5, 2005
Number of pages: 13

Typed Name: Thomas J. Ryan

Signature: 

Hermann, et al.

By 

Paul D. Greeley

Attorney/Agent for Applicant(s)
Reg. No. 31,019

Date: June 5, 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**RECEIVED
CENTRAL FAX CENTER**

JUL 05 2005

Applicants: A. Hermann et al.

Serial No. : 09/816,940

For: METHOD, COMPUTER SYSTEM, AND COMPUTER
PROGRAM PRODUCT FOR MONITORING SERVICES
OF AN INFORMATION TECHNOLOGY ENVIRONMENT.

Filed: March 23, 2001

Examiner: William D. Hutton, Jr.

Art Unit: 2179

Confirmation No. : 6950

Customer No. : 27,623

Attorney Docket No.: 20005778-2

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REQUEST FOR RECONSIDERATION

Dear Sir:

In reply to a final Office Action dated April 5, 2005, hereinafter "the Office Action",
Applicants respectfully submit the following response:

Listing of the Claims begin on page 2 of this paper.

Remarks begin on page 9 of this paper.